



"Marketing Your GSA Schedule"

An Industry Day Presentation for 03 FAC and Hardware Superstore GSA Schedule Holders

Presented By:

Eileen Kent
National Seminar Leader
Fedmarket
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312-636-5381

Key Contacts To Develop

- 1. Contracting Officers & Specialists
- 2. End Users & Stakeholders
- 3. Contracting Officer Technical Rep.
- 4. Billing Person



Key Contacts to Develop



6. Small Business Specialists

7. PTACs

8. Role of the PR Officer (FOIA)



Culture



1. "Follow The Rules"

2. "Make It Easy"

3. "Make Me A Hero"



"I Already Have Someone"





The Glass Wall



"I already have someone who does what you do."

- What happened to "full and open competition?"
- ☑ There are reasons in the Federal Acquisition Regulation, which allow them to say this.



Why They Can Say It:



- 1. GSA Contracts/MAS/GWACs
- 2. IDIQ Contracts
- 3. Blanket Purchasing Agreements
- 4. Teaming and Partnering
- 5. Best Value





This rule in the FAR makes it a subjective decision on the CO and End User.

Examples of Best Values:

- Special Features
- Warranty
- ✓ Trade-Ins
- Maintenance





Examples of Best Values, Continued

- ✓ Environment LEED Certified
- Security Clearance
- Experience
- Education
- Past Performance





Establish What Your Best Values Are Overall and Within Each Situation

- For Military:
 - Local
 - Security
 - Speed of Delivery or Deployment
- For Agencies, it depends on the situation





ESTABLISH A LIST OF YOUR BEST VALUES

Develop a best value statement for your website and modify the list based on the opportunity at the agency level.

Start by finding out what your competitors are saying in their best values. Check out their website, read award justifications...talk to your Key Contacts.



Preferences/Set Asides



Are you or your "teaming" partners any of the following?

- ✓ Small Business
- HUB Zone
- **✓** 8(a)
- Woman Owned
- Veteran Owned
- Service Disabled Veteran Owned
- ✓ Tribal 8(a)



Help Them Justify "Why You"

PRINT YOUR GSA SCHEDULE NUMBER, PREFERENCES AND TOP THREE BEST VALUES:

- 1. On your business cards
- 2. At your website
- 3. Included in your signature on every email
- 4. Mentioned in the executive summary of your proposals.
- 5. Build a Capabilities Statement



"I already have someone..."

When you hear this ask:

"Who?"

"What Contracting Vehicle?"

"Where?" - "When?" and "WHY?"



GSA Schedule is A Hunting License – Now it's Time To Hunt

- 1. Grab A Cup of Caffeine Courage
- 2. Pick Up The Phone
- 3. Start Dialing For Dollars

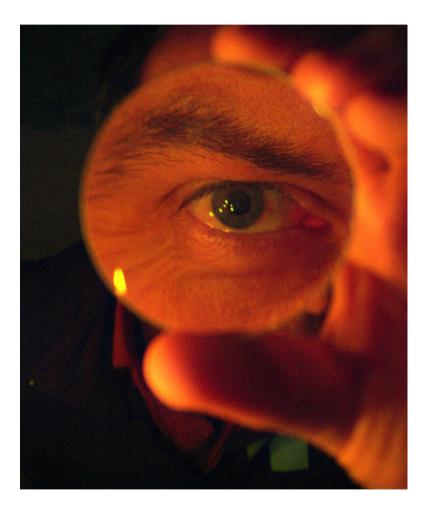


Know the Relationships



Relationship Commitment

Focus
Focus
FOCUS!





Opening Doors



CHOOSE 3 CUSTOMERS TO FOCUS YOUR EFFORTS AND BUILD YOUR BUSINESS

- Past Customer Ask for More, Ask "Who Else Do You Know"
- 2. Referral Ask someone to get you an introduction into an agency, base, city or state
- 3. Cold Call and Find a New Customer!



Don't Be This Guy





Be This Guy!







How Can You Become the Winner?



Create:

"UNDER THE RADAR" Opportunities

By Understanding and Making Sense of THE LAYERS



Part 1: Making Sense of the Layers

- 1. What Agencies Buy my Product/Service?
- 2. Who in the Agencies Need My Help?
- 3. Who in the Agencies Are Purchasing?
- 4. What Methods (Bridges) Do They Prefer?
- 5. Who Do They Prefer and Why?
- 6. Should I Compete or Partner?



Part 1: Making Sense of the Layers

- 1. Build A Strong Federal Sales Team
- 2. Focus Field Sales Calls
- 3. Follow Your Sales Plan
- 4. Uncover Pain
- 5. Educate End Users On Your Solution
- 6. Bid Only Opportunities You Know About



Part 2: Making Sense of the Layers

- 7. Use GSA Schedules to Close Deals
- 8. Understand Their Other Preferences
- 9. Follow Protocols to the Letter
- 10. Build a Defensive Proposal
- 11. Know How To Price
- 12. Present them with a Win Themed Solution



Review



- 1. Relationship. Relationship. Relationship.
- 2. Focus. Focus. Focus.
- 3. Develop a Plan
- 4. Get in the Field and Visit Your Customers
- 5. Deliver Perfectly
- 6. Ask for More



QUESTIONS?





Fedmarket Next Steps



- Federal Sales 101: Winning Government Business
- <u>Federal Contracting Action Plan Lead Development</u>
 <u>Workshop</u> HELPS YOU BUILD YOUR PLAN APRIL 13
- Writing and Managing Winning Proposals
- Advanced Proposal Development Workshop
- Basic and Advanced Cost Proposal Workshops
- WOSB, HubZone and 8a Certification Workshops
- In-house Training/Keynotes
- Direct Marketing Services
- Proposal Preparation Services



Contact Information



888-661-4094 Option 2

http://www.fedmarket.com

Eileen Kent

ekent@fedmarket.com

eileenkent@earthlink.net

312-636-5381

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